

Dear Customer,
 Congratulations and thank you for purchasing an Arto Design product.



Prior to installation it is important to unpack and inspect all items to be installed to ensure that no damage has occurred during transit and that the item is correct before installation. If there are any visible defects DO NOT PROCEED WITH INSTALLATION. No claims for damage will be recognized after installation.

Please leave copy with client for information and cleaning instructions.

Installation Instructions

1. All ARTO's products have been tested thoroughly before leaving the factory.
2. All work should be carried out by a Licensed Plumber. Before installing the product, you must read the Installation Instructions, as to avoid undue damage to the products.
3. Check the product is suitable for the installation. If not suitable please select suitable product.
4. Water Supply Lines need to be flushed out prior to installation. Lines should be free of impurities to avoid blockages.
5. In the process of installation, the product should avoid any collision with hard objects.
6. When installing Hoses to Mixers do not over tighten or cross thread.
7. When Fixing Bench Top Mixers to Bench/Basin/Sink do not over-tighten fixing kit, tighten so product doesn't move after installation.
8. In the case of bench top Mixers check the Mixer is in correct position over Tap-Hole and has sealed correctly. Due to the nature of some Surfaces (eg Ceramic Tops) a small application of Anti-Mold Transparent Silicone should be used to create a good seal (if needed).
9. After connecting hoses to water supply, check they are appropriately tight and there are no leaks.
10. The normal working pressure of Tapware is 50 kPa - 500 kPa (If water pressure exceeds 500kPa, a pressure limiting valve MUST be installed, Hot & Cold should be at Equal Pressures. The maximum operating pressure as per AS/NZS 3500 1-2003 Standards), applicable for the potable water; the applicable temperature range is 0-82 degrees Celsius.
11. It is recommended that isolation stop valves are fitted to the inlet connections of the Tapware.
12. The Bench Mount mixer has flexible hoses marked with Red & Blue, the Mixer Handle is marked with H & C, the Red or H denoting Hot, the Blue or C denoting Cold. Being careful not to kink the flexible hoses connect to mixer and isolation stop valves.

Cleaning: Clean regularly. **Wash** using warm soapy water and a soft cloth, **Rinse** with clean water and **Dry** immediately with a soft cloth to avoid spotting.
Do Not Use abrasive or harsh cleaning products on any Tapware.

Tapware - Chrome	Warranty	Details
Mixers - Elegant	10/5/1 Years	10 Year Ceramic Disc Cartridge
Mixers - Tony	10/5/1 Years	5 Year Parts and Product
Mixers - Ideal	10/5/1 Years	1 Year Labour
Mixers - Demos	5/1 Years	5 Years Parts/ 1 Year Labour
Mixers - Sleek	10/7/1 Years	10 Year Ceramic Disc Cartridge 7 Year Parts and Product 1 Year Labour
Mixers - Stainless Steel	10/7/1 Years	10 Year Ceramic Disc Cartridge 7 Year Parts and Product 1 Year Labour
Rose Gold & Black Finishes	1 Year	1 Year Replacement Only

INSTALLATION OF FAULTY OR DAMAGED GOODS VOIDS ALL WARRANTIES

Warranty:

1. This product is covered by limited warranty from the date of purchase.
2. This warranty covers faults in the product materials and workmanship from the manufacturer.
3. Faulty parts or products will be repaired or replaced (if we do not have the same parts or product, we will provide replacement parts of product of similar product) free of charge for the first year from the date of purchase (includes labour), after first year we will provide parts or product only free of charge for the remainder of the warranty period. This warranty is limited to the replacement if the parts or product is found to be defective from the manufacturer.
4. To the extent permitted by law, ARTO will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the product or its components.

Warranty will be void for the following reasons:

1. Inability to provide the original sales receipt as proof of purchase, including the date of purchase.
2. The product is not installed by a licensed Plumber, including proof of receipt from licensed Plumber for installation.
3. The product is not installed to the relevant National and/or State Regulations.
4. The product is improperly installed/used/maintained and so on, not in accordance with our installation instructions. (All defects caused by Installer, Contractor and/or User).
5. Hydraulic pressure is insufficient or exceed the Australian New Zealand Standards. The water impurity is excessive. Use of improper cleaning products. Replacement of another companies parts.
6. Normal wear and tear.