

nb. All work should be carried out by a Licensed Installer. Before installing the product read the appropriate installation instructions available at - (<http://arto.com.au/downloads/>), as to avoid undue damage to product, or unnecessary warranty claims.

nb. Warranty period commences from Purchase date for Renovations or "Hand Over" date for new builds.

Vanities - Domestic	1 YEAR Labour for product fault. Does not include door and drawer adjustment. Does not include instances where faulty/damaged goods have been installed, or water leak causing damage to cabinetry.	Accessories	No Labour included in warranty.
		Bathroom Accessories	5 Year Parts and Product
	Vanity (Cabinet Only MDF)	5 Year Parts and Product	Basin & Vanity Tops - Domestic 1 YEAR Labour for product fault. Does not include instances where obvious faulty/damaged goods have already been installed.
	Vanity (Including Top)		
	Mirror Cabinet (Cabinet)		
Tall Boy (Storage Units)			
		Due to the manufacturing process of Ceramic Product the Tap Hole Size can vary ± 3mm - It is highly recommended an application of sealant at the base of the mixer to ensure a water tight seal.	
		Ceramic	5 Year Parts and Product
		Arto Rock	5 Year Parts and Product
		Glass	5 Year Parts and Product
		Polymarble	5 Year Parts and Product
		Smart Stone^^	15 Year Product
		Timber	7 Year Product
		^^ Smart Stone Product Warranty to be Claimed direct to Smart Stone - smartstone.com.au/smart-facts/	
Mirrors	No Labour included in warranty.		
Mirrors	1 Year Replacement Parts & Product		
LED Mirrors	5 Year Replacement Parts & Product		
Mirror Cabinet Door	1 Year Replacement Parts & Product		
Tapware - Domestic	Does NOT include parts subject to wear & tear e.g. Washers, O-Rings, Chrome finishes after 5 Years, Colour Finishes after 1 Year		
Mixers - IKON Ranges	15 Year Ceramic Disc Cartridge	Toilets - Domestic	1 YEAR Labour for product fault. Does not include instances where faulty/damaged goods have already been installed. Also, parts subject to wear and tear i.e. seals and rubbers are not covered by Warranty.
	7 Year Parts and Product		
Mixers - IKON Ranges	5 Year Labor Parts and Product	Ceramic	5 Years Parts/ 1 Year Labour
	Colour Finishes 2 Years Parts	Internal Valve Sytem	1 Year Replacement Part
Mixers - IKON Ranges	1 Year - Pull out Hoses, Spay Heads	Seat & Hinges	1 Year Replacement Part
		Burtton Assembly	1 Year Replacement Part
Mixers - Elegant, Tony, Ideal, Eden, Otus & Aziz	10 Year Ceramic Disc Cartridge		
Mixers - Demos	5 Year Parts and Product	Laundry & Sink Units - Domestic	1 YEAR Labour for product fault. Does not include door and drawer adjustment. Does not include instances where faulty / damaged goods have already been installed, or water leak causing damage to cabinetry.
	1 Year Labour		
Mixers - Sleek	10 Year Ceramic Disc Cartridge	Cabinet Only (MDF)	5 Year Parts and Product
	7 Year Parts and Product	Stainless Steel Sink/Tub	10 Year Parts and Product
Mixers - Sleek	1 Year Labour		
Mixers - Stainless Steel	10 Year Ceramic Disc Cartridge		
	7 Year Parts and Product		
	1 Year Labour		
Showers & Outlets - Domestic	No Labour included in warranty.		
Outlets (Wall, Floor or Hob)	5 Year Parts and Product		
Showers On Rail	5 Year Parts and Product		
Showers Arm & Rose	5 Year Parts and Product		
Shower on Rail and Shower Arm & Rose - IKON & P&P Ranges	7 Years Replacement Product or Parts		
Combine Shower Sets - IKON & P&P Ranges	7 Year Parts and Product		
	1 Year Labour		

Product Fault = Manufacturing Fault, not handling damage e.g. Transport damage.

Faulty parts or products will be repaired or replaced free of charge for the First Year from date of purchase (unless otherwise specified. See above.), after the first year we will provide parts and product only free of charge for the remainder of the warranty period. The warranty is limited to the replacement if the parts or product is found to be defective from manufacturer. (If the same parts or products are no longer available we will provide similar product as best we can).