

Dear Customer,
Congratulations and thank you for purchasing an Arto Design product.



Prior to installation it is important to unpack and inspect all items to be installed to ensure that no damage has occurred during transit and that the item is correct before installation. If there are any visible defects DO NOT PROCEED WITH INSTALLATION. No claims for damage will be recognized after installation.

INSTALLATION INSTRUCTIONS - Mixer

1. All ARTO's products have been tested before leaving factory
2. All work should be carried out by a Licensed Plumber. Before Installing the product read the installation instructions, as to avoid undue damage to product, or un-necessary warranty claims.
3. Check the product is suitable for the installation. If not suitable please select suitable product.
4. Water Supply Lines need to be flushed out prior to installation. Lines should be free of impurities to avoid blockages.
5. In the process of installation, the product should avoid any collision with hard objects.
6. When installing hoses to Mixers do not over tighten or cross thread.
7. When fixing bench mount Mixers to Bench/Basin/Sink do not over tighten fixing kit, tighten so product doesn't move after installation.
8. The bench mount mixer should be installed in the centre position over the mounting hole and has been sealed correctly. **It is highly recommended an application of sealant at the base of the mixer to ensure a water tight seal.** After connecting hoses to the water supply, check the are appropriately tight, and there are no leaks.
9. Due to Australian Standards, some mixers, taps and showers include flow controller. They may emit noises when water pressure is unstable and/or too high, or water line is changing direction. These noises are not a product fault, thus are not covered under our warranty.
10. The normal working pressure of Tapware is 50kPa—500kPa (if water pressure exceeds 500 kPa, a pressure limiting valve MUST be installed. The maximum operating pressure as per AS/NZS 3500 1-2003 Standards), applicable for the potable water; the application temperature range is 0-82 degrees Celsius.
11. **It is highly recommended the isolation valves are fitted to the inlet connections of bench mounted Tapware.**
12. The Bench Mount Mixer has flexible hoses marked with Red & Blue, the Mixer Handle is marked with H & C (or has a Red & Blue indicator). The Red and /or H indicate Hot, the Blue and/or C indicate Cold. Being careful not to kink the flexible hoses connect mixer to isolation valves.

Cleaning: Clean regularly. Use warm soapy water and a soft cloth, dry immediately to avoid spotting. **Do Not Use abrasive or harsh cleaners. e.g. corrosive cleaning agents, citrus based cleaning products, abrasives cleaning pastes, or chemical detergents.**

Tapware - Domestic	Warranty	Details
Mixers - Elegant, Tony, Ideal	10/5/1 Years	10 Year Ceramic Disc Cartridge
Mixers - Eden, Otus, Aziz	10/5/1 Years	5 Year Parts and Product
Mixers - Sleek	10/5/1 Years	1 Year Labour
Mixers - Demos	5/1 Years	5 Years Parts/ 1 Year Labour
Mixers - Banda, Kara, Hali	15/7/2 Years	15 Year Ceramic Disc Cartridge 7 Year Parts and Product 2 Year Labour
Mixers - Stainless Steel	10/7/1 Years	10 Year Ceramic Disc Cartridge 7 Year Parts and Product 1 Year Labour
Colour Finishes	2 Years	2 Year Replacement

*** INSTALLTION OF FAULTY OR DAMAGED GOODS VOIDS ALL WARRNTIES***

Warranty:

1. This product is covered by limited warranty from the date of purchase, or builder hander over in the case of new buildings.
2. This warranty covers faults in the product materials and workmanship from the manufacturer.
3. Faulty parts or products will be repaired or replaced (if the same parts or products are no longer available we will provide replacement parts or products of similar product) free of charge for the First Year from date of purchase (includes labour), after the first year we will provide parts and product only free of charge for the remainder of the warranty period. The warranty is limited to the replacement if the parts or product is found to be defective from manufacturer.
4. To the extent permitted by law, ARTO will not be liable for any loss or damage to furniture, floor covering, walls, fixtures or any other consequential loss of any kind caused by any defect in the product, or its components.

Warranty will be void for the following reasons:

1. Unable to provide the original sales receipt as proof of purchase or handover documents in the case of new buildings, with a specific date stated on them.
2. The product is not installed by a licensed plumber, and inability to provide the proof of receipt.
3. The product is improperly installed / used / maintained and so on, not in accordance with our instructions, national standards, and state regulations. (All the defects made by the installation personnel, contractor, or user). Hydraulic pressure insufficiency or excess. The water pressure does not exceed 500 kPa as per Australian Standards.
4. Blockage caused by excessive impurities in the water, resulting in less water flow or product damage.
5. Improper care of products or use of improper cleaning products (e.g. use of corrosive cleaning agents, citrus based cleaning products, abrasives cleaning pastes, or any harsh chemical detergents).
6. The accredited and licensed service agent or technician is unable to obtain adequate access to the products, fittings and fixtures.
7. Normal wear and tear.