

nb. Warranty period commences from Purchase date for Renovations or "Hand Over" date for New Builds.

Vanities - Domestic	FIRST YEAR Labour for product fault. Does not include door and drawer adjustment. Does not include instances where faulty/damaged goods have been installed, or water leak causing damage to cabinetry.	Accessories	No Labour included in warranty.		
		Bathroom Accessories	5 Year Parts and Product		
	Vanity (Cabinet Only)	Basin & Vanity Tops - Domestic	1 YEAR Labour for product fault. Does not include instances where obvious faulty/damaged goods have already been installed.		
	Vanity (Including Top)				
	Mirror Cabinet (Cabinet)				
Tall Boy (Storage Units)					
	5 Year Parts and Product	Due to the manufacturing process of Ceramic Product the Tap Hole Size can vary \pm 3mm - It is highly recommended an application of sealant at the base of the mixer to ensure a water tight seal.			
Mirrors	No Labour included in warranty.	Ceramic	5 Year Parts and Product		
Mirrors	1 Year Replacement Parts & Product	Arto Rock Top	5 Year Parts and Product		
LED Mirrors	5 Year Replacement Parts & Product	Glass	5 Year Parts and Product		
Mirror Cabinet Door	1 Year Replacement Parts & Product	Polymarble	5 Year Parts and Product		
		Smart Stone^^	15 Year Product		
Tapware - Domestic	Does NOT include parts subject to wear & tear e.g. Washers, O-Rings.	^^ Smart Stone Product Warranty to be Claimed direct to Smart Stone - smartstone.com.au/smart-facts/			
Mixers - IKON Ranges	20 Year Ceramic Disc Cartridge	Toilets - Domestic	1 YEAR Labour for product fault. Does not include instances where faulty/damaged goods have already been installed. Also, parts subject to wear and tear i.e. seals and rubbers are not covered by Warranty.		
	7 Year Parts and Product				
	2 Year Labor Parts and Product				
	5 Year Metal Colour Finishes				
	2 Year Black Colour Finishes				
1 Year - Pull out Hoses, Spay Heads		Ceramic	5 Years Parts/ 1 Year Labour		
Mixers - Ruki, Eden, Otus & Aziz	15 Year Ceramic Disc Cartridge	Internal Valve Sytem	1 Year Replacement Part		
	5 Year Parts and Product	Seat & Hinges	1 Year Replacement Part		
	1 Year Labour	Burtton Assembly	1 Year Replacement Part		
	5 Year Metal Colour Finishes				
	2 Year Black Colour Finishes				
Mixers - Elegant, Tony & Ideal	10 Year Ceramic Disc Cartridge	Laundry & Sink Units - Domestic	FIRST YEAR Labour for product fault. Does not include door and drawer adjustment. Does not include instances where faulty / damaged goods have already been installed, or water leak causing damage to cabinetry.		
	5 Year Parts and Product				
	1 Year Labour				
Mixers - Ruby & Demos	8 Year Ceramic Disc Cartridge			Cabinet Only (MDF)	5 Year Parts and Product
	3 Year Parts and Product			Stainless Steel Sink/Tub	10 Year Parts and Product
	1 Year Labour	IKON Series Stainless Steel	15 Year Parts and Product		
Showers & Outlets - Domestic	No Labour included in warranty.	P&P Series Stainless Steel	15 Year Parts and Product		
Outlets (Wall, Floor or Hob)	5 Year Parts and Product	Please note: A warranty claim is to be made regarding a Product Fault, meaning a Manufacturing Fault, not handling damage, e.g. Transport damage. If the Product is found to be damaged, the replacement Product will be charged to the Store.			
Showers On Rail	5 Year Parts and Product				
Showers Arm & Rose	5 Year Parts and Product				
Outlets, Shower on Rail and Shower Arm & Rose - IKON & P&P Ranges	7 Years Replacement Product or Parts				
Combine Shower Sets - IKON & P&P Ranges	7 Year Parts and Product 1 Year Labour				

Faulty parts or products will be repaired or replaced free of charge for the First Year from date of purchase (unless otherwise specified. See above.), after the first year we will provide parts and product only free of charge for the remainder of the warranty period. The warranty is limited to the replacement if the parts or product is found to be defective from manufacturer. (If the same parts or products are no longer available we will provide similar product as best we can).